

# Product Firmware Upgrade Alert



For legacy Mimosa products, there is a bug in older firmware versions that might cause the affected radio to reboot repeatedly. To prevent this from happening, we recommend upgrading all units to the following firmware versions:

## Products Affected by this Announcement

Radio	Upgrade to Firmware Version
B5, B5c, B5x	2.12.0
B11	1.5.5
B24	2.5.5.5
A5c	2.5.5.5
A5x	2.12.0
C5c PTMP	2.5.5.5 or 2.12.0 (depending on connecting access point)
C5c PTP	2.12.0
C5x PTMP	2.5.5.5 or 2.12.0 (depending on connecting access point)
C5x PTP	2.12.0

For units already experiencing this issue, there are several identified fixes.

1. Powering down the radio and powering back up (a hard reboot) will clear the cache. This will give the user enough time to do a firmware upgrade to the appropriate version.
2. Cover the radio (if it has GPS) to prevent GPS from connecting. After the radio loses GPS connection, it will stop rebooting and an upgrade can be performed.
3. By bringing the radio indoors, it will block the GPS signal and keep the radio from rebooting. A firmware upgrade can then be performed and the radio can be put back into service.